

Privacy

COLORWORKS PRIVACY POLICY

This is Colorworks ("Colorworks") privacy policy. This document explains Colorworks' policies for the collection, use and disclosure of personal information.

Colorworks provides automotive repair services through employee and franchise operators.

THE INFORMATION WE COLLECT

Colorworks collects information about individuals such as its customers, prospective customers, franchisees, and prospective franchisees, technicians and prospective technicians by various methods including information actively provided by individuals (either directly or through franchisees), collected by our web site, and information arising from the provision of our services.

The types of personal information we collect include name, contact information, identification information, vehicle information, and other information relating to the supply of our services. Information about franchisees also includes complete financial and other details of the franchisees' operation. We may record calls to and from our customer service representatives for purposes of accuracy, performance reviews and training.

HOW WE USE THIS INFORMATION

This information is used for the supply of our services by ourselves and our franchisees including customer service, accounting, billing, collections and ongoing contact with our customers.

Information about our franchisees is used to administer the franchise relationship, and to share information about existing franchisees and their

performance with other franchisees and potential franchisees.

Colorworks may use aggregate or anonymous information not linked to identified individuals for various other uses for itself and third parties.

WHO WE SHARE THIS INFORMATION WITH

Colorworks does not share personal information with any third parties except as disclosed in this policy. Colorworks may provide personal information to Colorworks' franchisees, consultants, employees and professional advisers (which shall be bound by privacy obligations) to assist Colorworks' uses disclosed herein.

SECURITY

Personal information is stored in a combination of paper and electronic files. They are protected by security measures appropriate to the nature of the information.

ACCESSING INFORMATION

Individuals may review their personal information contained in Colorworks files by contacting the Colorworks privacy officer. If an individual believes that any of their personal information is inaccurate, Colorworks will make appropriate corrections.

GENERAL

Colorworks

may amend this policy from time to time. If such amendments affect how Colorworks uses or discloses personal information already held by Colorworks in a material way, Colorworks will obtain consent. Notwithstanding the general terms of this policy, the collection, use, and disclosure of personal information may be made outside of the terms herein to the extent provided for in any applicable privacy or other legislation in effect from time to time.

Colorworks may disclose personal information to another entity purchasing the assets of Colorworks, provided that entity abides by this or a similar privacy policy.

CONTACT US

For more information on Colorworks and privacy please contact our Privacy Officer at: info@colorworksusa.com or by telephone at 888-349-7768.